Frequently Asked Questions: Online Learning

Q: When does mandatory online learning begin?
A: Monday, April 20. All students, K-12, will be required to participate in, and complete, assignments via Google Classroom or another district-approved platform teachers may already have in place.

Q: What if I don't have access to the Internet, and/or a device with which to access the Internet? What if I need tech support?
A: Please call the district's Information Technology Department at 874-6801, Monday through Friday, 8 a.m.-3 p.m. For tech support, email EPSsupport@eriesd.org.

Q: What is Google Classroom?
A: Google Classroom is a virtual classroom for students, an easy-to-use tool that allows teachers to create classes, distribute and grade assignments, and offer feedback to students.

Q: How do I start using Google Classroom?
A: Your child will receive an invitation to participate in Google Classroom from his or her teacher that includes a classroom code. The classroom codes are also listed by school in the "Online Learning" portal at eriesd.org, along with step-by-step instructions and a parent tutorial video.

Q: Will there be "live" learning or class lectures, in which students will be expected to log on to Google Classroom at a particular time?
A: No. Students can log on and complete their work at whatever time is most convenient for their family.

Q: Will the online work be graded?
A: Yes. In lieu of typical letter grades, students will receive a "Complete-Satisfactory" or an "Incomplete" mark based on their online work in each class for the fourth quarter. Students who receive an "Incomplete" may be required to attend summer school (if the order to close schools is lifted) and/or may be considered for retention based on the overview of all progress during the 19-20 school year.

Q: What about special education students with IEPs? How will this transition to online learning affect them?
A: Our teachers and special education supervisors will be working closely with special education families to ensure that our students' needs are met to the greatest extent possible. The district recognizes that not all of our students may be able to utilize online technology, and our staff will be engaging with parents regarding what types of learning activities will be most appropriate and beneficial for each student.

Q: What about students currently enrolled in the district's K-12 Cyber Choice Academy?
A: Those students should continue their ongoing work through Accelerate Education (K-5) or Edgenuity (6-12). Questions? Email Principal Jill Crable at jcrable@eriesd.org.